Rwanda Internet Governance Forum 2025

"Building Digital Governance Together",

Lemigo Hotel, Kigali-Rwanda
June 05, 2025

FORUM AGENDA

Time	Session	Panelist/Speakers	Duration
09:00-09:30	Registration of Participants	Protocol	30 Min
09:30-09:35	Opening remarks	CEO - RICTA	5 Min
09:35-09:45	Keynote Speech	Dr. Ozonnia Ojielo UN Resident Coordinator to Rwanda.	10 Min
09:45- 09:55	Guest of Honor Remarks	Hon. Min. Paula INGABIRE MINICT	10 Min
09:55-10:45	**Session 1** Moderator: Ian NKERA (Media Official- Coventry University) **Media and Digital Content Governance:** *Media and Digital Content - "Navigating the Digital Information Landscape"* In an era where information is more accessible than ever, the governance of media and content plays a critical role in shaping public discourse, fostering trust, and ensuring a safe digital environment. This track will explore how we can balance freedom of expression with the need to combat harmful content, promote local creativity, and address the challenges of misinformation in the digital age. • Civic Journalism: Opportunities and Challenges • Content Policy and Regulation: Balancing Freedom and Responsibility • Combating Misinformation and Disinformation **Guiding questions** i. How can Civic journalism be supported to promote accurate and reliable information? ii. Is there any content & Regulation? iii. What are effective strategies for regulating harmful content while protecting freedom of expression? iv. How can we build media literacy to counter misinformation? v. What is the role of local content creation in building a healthy online ecosystem?	RIB: (Dr. Thiery MURANGIRA) University of Rwanda (UR) Content developer: (Youtuber- Sanny NTAYOMBYA) RGB: (Jean Bosco MUSHINGABIGWI) Head- Media Sector Coordination & Monitoring	50 Min
10:45- 11:00	**Coffee break**	Hotel	15 Min

| 11:00- 12:10 | **Session2:**
Moderator: Smart Africa
IGF and Economic Development:
IGF and Economic Development - "Driving Digital Inclusion and Economic Growth"

Digital technologies are transforming economies and creating new opportunities for growth, innovation, and inclusion. This track focuses on the transformative power of the internet to drive economic development and foster digital inclusion. We will examine how to leverage technology to create opportunities for all, promote digital literacy, and build a thriving digital economy that benefits every segment of society."

Guiding questions

1. How has Rwanda's investment in digital infrastructure (drones, broadband, mobile networks) enabled new economic opportunities? How are Zipline's drone delivery services transforming logistics, healthcare, and other sectors in Rwanda, and What gaps remain? | Zipline Rwanda (Pierre KAYITANA)

PSF/e-Commerce (Alex NTALE)

Irembo (Israel BIMPE)

BSC PLC (Gilbert KAYINAMURA) | 70 Min |

	2. How has Irembo's digital platform for public services streamlined government processes, improved citizen access, and contributed to efficiency gains in the economy?		
	3. How is Rwanda's national broadband infrastructure (e.g., fiber optic, 5G) transforming industries like healthcare, education, and finance? What challenges remain in reaching last-mile communities?		
	4. From the perspective of the Private Sector Federation, what are the key opportunities and challenges for businesses in Rwanda's digital economy, and what support is needed to foster innovation and competitiveness?		
	5. What are the key policy and regulatory considerations for fostering a conducive environment for digital innovation and investment, while mitigating potential risks?		
	6. How can Rwanda ensure affordable internet access for SMEs and rural entrepreneurs to bridge the digital divide? How is BSC contributing to the cause?		
	7. How can digital technologies be leveraged to promote inclusive economic growth that benefits all segments of society, including rural communities?		
	8. How can Rwanda balance regulation (data privacy, fintech, etc.) with fostering innovation and investor confidence?		
	9. What policies or incentives are needed to close digital divides (gender, rural/urban, youth)?		

12:10- 13:20	**Session 3** Moderator: Jacky Lumbasi **Online Safety and Trust** *"Safeguarding citizen Rights and Promoting Digital Citizenship"* As digital technologies become increasingly integrated into our lives, safeguarding fundamental rights and freedoms is more important than ever. This panel discussions will address the fundamental rights and freedoms that must be protected in the digital age while upholding children's rights online. We will explore how to ensure that the online environment is safe, inclusive, and respectful of human rights, and how to empower citizens to exercise their rights responsibly. **Guiding questions** 1. How will Rwanda's digital ID system balance smooth service delivery with strong privacy protections? What measures will be in place to prevent identity theft or misuse? 2. What are anticipated challenges in digital ID verification and how will they affect access to services? 3. How will you collaborate with NCSA and telecoms (like MTN) to ensure digital identities are secure from cyber threats? 4. How is the implementation of Rwanda's data protection and privacy law progressing, and what role does NCSA play in ensuring compliance? 5. How can digital identity systems be designed to ensure security, privacy, and inclusivity? 6. What measures are needed to protect children's rights online while enabling their access to digital opportunities? 7. From MTN's and TrAC's perspectives, how are telecoms and tech companies helping users practice safe and responsible digital behavior? 8. How do we balance national security concerns with the right to privacy? 9. How can Rwanda's public and private sectors work together to build a culture of digital citizenship 10. What strategies are in place to build institutional and public capacity to understand and respect digital privacy rights?	NIDA (Dr. Josephine MUKESHA) NCSA (Col. David KANAMUGIRE) TransAfrica Communications-TrAC. (Sage L. Umutoniwabo) MTN Rwanda (Sharon MAZIMPAKA)	70 Min
13:20- 14:30	**Lunch**	Hotel	70 Min